

ACCESSIBILITY INFORMATION

All buses are equipped with wheel-chair lifts. Lifts have either 750 lbs. or 1000 lbs. weight limits so please discuss need when you call to set up a ride.

Reasonable modifications may be requested by a disabled person.

It is suggested you speak with Dispatch ahead of time about this so the driver can be made aware.

Franklin County Public Transportation is committed to providing non-discriminatory service to ensure that no person is excluded from participation in, or denied the benefits of, or be subjected to discrimination in the receipt of its services on the grounds of race, color, national origin, disability, sexual orientation or other protected status as protected by Title VI of the Civil Rights Act of 1964 ("Title VI").

To request additional information about Title VI, to have this information translated or if you believe you have been subjected to discrimination and would like to submit a written complaint, you may contact us at the address below. You can also file a complaint with the Federal Transit Administration and NYS Dept. of Transportation.

Franklin County Highway Superintendent
14981 State Rt. 30
Malone, New York 12953

FARES:

One-Way	\$3.00
Seniors/Disabled/Students	\$2.00

HOURS OF SERVICE:

Monday thru Friday
No service on all County observed holidays

FOR INFORMATION AND RESERVATIONS:

Please call Dispatch Monday-Friday, 6:30 AM-3:45 PM 24 hrs. in advance to schedule a ride. Also notify the dispatcher if you want to cancel a ride.
(518) 483-9000

Updated 3/21/24

Chateaugay & Burke Shuttle Schedule



For More Information
Please Call
(518) 483-9000

Franklin County Public Transportation

Dispatch: (518) 483-9000

Chateaugay/Burke Shuttle

Service operates Monday – Friday 7:00 AM - 5:00 PM

No service on all County observed holidays

This route offers demand service. To schedule a pick-up, please call (518) 483-9000 at least 24 hrs. in advance.

7:00 AM - Departs Malone to Chateaugay/Burke/Constable

9:00 AM - Departs Malone to Constable and returns to Malone

9:30 AM - Departs Malone to Burke/Chateaugay

11:00 AM - Departs Malone to Constable (only if scheduled)

12:00 PM - Departs Malone to Chateaugay/Burke

2:00 PM - Departs Malone to Constable (only if scheduled)

The following locations must schedule rides:

Burke Adult Center, 1040 East Main Street, Burke

Bessette Health Center, 6087 State Route 11, Chateaugay

Burchacon Apartments, 744 Depot Street, Burke

Burchacon Apartments, 12 John Street, Chateaugay

All passengers are expected to be at the bus stop at least 5 minutes prior to the departure time to ensure pick-up.

Route Deviation

Bus can deviate up to 3/4 of a mile off route to pick up those individuals who cannot get to a fixed stop.



WHEELCHAIR ACCESSIBLE SERVICE

Updated 3/21/24